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UNITED STATES DISTRICT COURT  
NORTHERN DISTRICT OF CALIFORNIA

STEPHEN MORRIS and KELLY  
McDANIEL, on behalf of themselves  
and all others similarly situated,

Plaintiffs,

v.

ERNST & YOUNG LLP, and ERNST  
& YOUNG U.S., LLP,,

Defendants.

Case No. 12-cv-04964-RMW (HRL)

[Assigned for all purposes to Judge  
Ronald M. Whyte]

**DEFENDANT ERNST & YOUNG  
LLP'S AND ERNST & YOUNG U.S.,  
LLP'S REPLY IN SUPPORT OF  
THEIR MOTION TO DISMISS, OR  
IN THE ALTERNATIVE, STAY  
PROCEEDINGS AND COMPEL  
ARBITRATION**

Date: February 15, 2013  
Time: 9:00 a.m.  
Ctrm: 6

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## 1 **I. INTRODUCTION**

2 The plaintiffs do not dispute, and therefore concede, that they agreed to arbitrate  
3 any employment disputes against their former employer Ernst & Young LLP (“Ernst &  
4 Young”) pursuant to an agreement that provides that arbitration is the “sole method” for  
5 resolving employment related disputes and that requires all claims to be arbitrated  
6 individually, and not as class actions. Nor do the plaintiffs dispute that all of their  
7 claims fall within the scope of their agreements to arbitrate and that they never  
8 attempted to resolve their claims through arbitration.

9 The plaintiffs, instead, urge this Court not to enforce those agreements. They  
10 contend that Ernst & Young has waived its right to arbitrate or that the agreements are  
11 unenforceable for some public policy reason. None of these arguments survives  
12 scrutiny and none can avoid the “strong federal policy favoring arbitration,” *Chiron*  
13 *Corp. v. Ortho Diagnostic Sys., Inc.*, 207 F.3d 1126, 1128 (9th Cir. 2000), that “requires  
14 courts to enforce agreements to arbitrate according to their terms,” *CompuCredit Corp.*  
15 *v. Greenwood*, 132 S. Ct. 665, 669 (2012).

16 *First*, neither Morris nor McDaniel can satisfy the “heavy burden” required to  
17 establish a waiver of the right to arbitrate. Ernst & Young has taken no action  
18 inconsistent with its right to enforce the arbitration agreements—neither by seeking  
19 (successfully) to transfer the lawsuits, nor by litigating a prior lawsuit against *different*  
20 plaintiffs (the *Ho* consolidated action). In addition, it is well-established that there can  
21 be no waiver of the right to arbitrate unless the opponent of arbitration demonstrates  
22 prejudice. Neither Morris nor McDaniel has proffered any evidence of prejudice.

23 *Second*, the plaintiffs argue that the enforcement of the agreement’s class waiver  
24 provision would prevent them from bringing their claims because an individual action  
25 would be prohibitively expensive. This “vindication of rights” or “prohibitive costs”  
26 defense, however, applies *only* when there are costs *unique to arbitration* that are so  
27 high as to prevent plaintiffs from bringing claims to enforce their federal statutory  
28 rights. Here, because all the costs the plaintiffs allegedly will incur are potentially

1 recoverable should they prevail—as provided for in the parties’ agreement to arbitrate  
 2 and made absolutely clear by Ernst & Young’s express stipulations (which the plaintiffs  
 3 ignore)—there are no costs unique to arbitration that could render arbitration  
 4 prohibitively expensive. Nor does the plaintiffs’ reliance on *Sutherland v. Ernst &*  
 5 *Young*—a decision by a court that was bound to follow Second Circuit law currently on  
 6 review to the Supreme Court and that contradicted a New York decision in a related case  
 7 (*Mansberger v. Ernst & Young*)—establish that arbitration would be prohibitively  
 8 expensive. The Ninth Circuit, along with other courts of appeal and district courts in  
 9 this Circuit, has “soundly rejected” the plaintiffs’ argument that an arbitration agreement  
 10 with a class waiver should not be enforced when claimed damages “are far too small to  
 11 justify the cost and risk of individual arbitration.” Dkt. 49 (Plaintiffs’ Opposition  
 12 (“Opp.”)) 19. Moreover, even if the plaintiffs could establish a “prohibitive costs”  
 13 defense (which they cannot), it would apply *only* to McDaniel’s federal claim (Morris  
 14 has none) and would not preclude the arbitration of the plaintiffs’ state law claims.

15 *Third*, the plaintiffs argue that the Fair Labor Standards Act (“FLSA”) contains a  
 16 substantive right to proceed in a collective action that cannot be waived. But they  
 17 identify no language, nor legislative history, evincing such a congressional intent and  
 18 mischaracterize a procedural option as a substantive right. Their reliance on a single  
 19 New York district court decision—when *all* other decisions are to the contrary—cannot  
 20 preclude the enforcement of their agreements to arbitrate.

21 *Fourth*, the plaintiffs argue that the enforcement of their agreement to arbitrate  
 22 would violate the National Labor Relations Act (“NLRA”), relying exclusively on *D.R.*  
 23 *Horton, Inc.*, 357 NLRB No. 184, 2012 WL 36274 (Jan. 3, 2012)—a two-member  
 24 decision of the National Labor Relations Board (“NLRB”) that is currently on review to  
 25 the Fifth Circuit. They urge this Court to defer to that “widely criticized” and rejected  
 26 administrative decision without pointing to any support in the NLRA (or the Norris-La  
 27 Guardia Act) for overriding the Federal Arbitration Act’s (“FAA”) mandate.

28 Therefore, because neither the plaintiffs’ waiver argument nor any of the asserted

public policy reasons survives scrutiny, this Court is bound to direct the parties to proceed to arbitration in accordance with their agreements to arbitrate.

## II. ARGUMENT

The FAA establishes “a liberal federal policy favoring arbitration agreements” and “requires courts to enforce agreements to arbitrate according to their terms.” *CompuCredit*, 132 S. Ct. at 669 (quoting *Moses H. Cone Mem’l Hosp. v. Mercury Constr. Corp.*, 460 U.S. 1, 24 (1983)); *AT&T Mobility LLC v. Concepcion*, 131 S. Ct. 1740, 1745 (2011). The FAA “leaves no place for the exercise of discretion by a district court, but instead mandates that district courts shall direct the parties to proceed to arbitration on issues as to which an arbitration agreement has been signed.” *Chiron*, 207 F.3d at 1130 (quoting *Dean Witter Reynolds Inc. v. Byrd*, 470 U.S. 213, 218 (1985)).

### A. Ernst & Young Did Not Waive Its Right To Compel Arbitration.

“[I]n light of the strong federal policy favoring enforcement of arbitration agreements,” “[w]aiver of a contractual right to arbitration is not favored” and “any party arguing waiver of arbitration bears a heavy burden of proof.”<sup>1</sup> *Fisher v. A.G. Becker Paribas Inc.*, 791 F.2d 693, 694 (9th Cir. 1986); *Shinto Shipping Co., Ltd. v. Fibrex & Shipping Co., Inc.*, 572 F.2d 1328, 1330 (9th Cir. 1978) (same); *see also Moses H. Cone Mem’l Hosp.*, 460 U.S. at 24-25 (“[A]ny doubts concerning the scope of arbitrable issues should be resolved in favor of arbitration, whether the problem at hand is the construction of the contract language itself or an allegation of waiver, delay, or a like defense to arbitrability.”). A finding of waiver requires “the intentional relinquishment or abandonment of a known right.” *Tamsco Properties, LLC v. Langemeier*, 2013 WL 246782, at \*7 (E.D. Cal. Jan. 22, 2013) (citing *United States v. Park Place Assocs., Ltd.*, 563 F.3d 907, 935 n.10 (9th Cir. 2009)).

<sup>1</sup> While the plaintiffs mention New York law, Opp. 11 & n.4, they nonetheless agree that the Ninth Circuit’s standard for waiver of the right to arbitrate controls here. Opp. 10 (citing *Van Ness v. Mar Indus. Corp.*, 862 F.2d 754 (9th Cir. 1989)). It is well-settled that the FAA controls questions of waiver of the right to arbitrate. *Sovak v. Chugai Pharm. Co.*, 280 F.3d 1266, 1269-71 (9th Cir. 2002).

Accordingly, to prove a waiver of the right to arbitrate, the party opposing arbitration must show: “(1) knowledge of an existing right to compel arbitration; (2) acts inconsistent with that existing right; and (3) prejudice to the party opposing arbitration resulting from such inconsistent acts.” *Fisher*, 791 F.2d at 694. The plaintiffs have not satisfied this heavy burden and, thus, there can be no waiver.

1. Ernst & Young Did Not Act Inconsistently With Its Right To Compel Arbitration.

The plaintiffs contend that Ernst & Young has acted inconsistently with its right to compel arbitration (1) by seeking to transfer this action and (2) by actions taken in *Ho* (in which neither Morris or McDaniel was a party). Neither contention has merit.

a. Ernst & Young Did Not Act Inconsistently With Its Right To Arbitrate By Seeking (Successfully) A Transfer To This Court.

It is well-established that first moving to transfer an action does not relinquish a party’s right to compel arbitration. *E.g., Gonsalves v. Infosys Techs., Ltd.*, 2010 WL 3118861, at \*3 n.2 (N.D. Cal. Aug. 5, 2010) (“A petitioning party does not waive its arbitration rights merely by seeking to change judicial venue of an action prior to requesting arbitration . . . [A] party is not required to litigate the issue of arbitration in an improper or inconvenient venue.” (quotations omitted)); *Cohen v. UBS Fin. Servs., Inc.*, 2012 WL 6041634, at \*6 (S.D.N.Y. Dec. 4, 2012) (determining successful motion to transfer venue did not waive right to compel arbitration); *see also Blau v. AT&T Mobility*, 2012 WL 566565, at \*2 (N.D. Cal. Feb. 21, 2012) (“a party does not waive its right to arbitrate merely by filing a motion to dismiss”).

Ernst & Young, in moving to transfer, made plain its intention to later move to compel arbitration by informing Morris and McDaniel at every step that it sought to arbitrate. Ernst & Young raised arbitration as a defense when it opposed Morris’s motion to intervene in *Ho* (Declaration of Chris Petersen (“Petersen Decl.”) ¶ 2, Exh. A, at 19-25) and in its answer to Morris’s complaint (Dkt. 30 at 19); explained to Judge Wood that it would seek to compel arbitration after its transfer motion was decided (Dkt. 13 at 41:24-42:7); and reiterated its plan to compel arbitration in the transfer

1 motion itself (Dkt. 25 at 2 n.1). There was thus no “intentional relinquishment or  
2 abandonment” of Ernst & Young’s right to arbitrate. *Tamsco*, 2013 WL 246782, at \*7.

3 The plaintiffs cite no authority to the contrary. Instead, they point to arguments  
4 Ernst & Young made in support of its motion to transfer—arguments Ernst & Young  
5 was required to make in order to meet the requisite showing to justify a transfer—  
6 regarding why the Northern District of California is a more appropriate venue than the  
7 Southern District of New York, contending such arguments evince an intent to proceed  
8 in court, as opposed to arbitration. Opp. 12-13. Yet the plaintiffs ignore Ernst &  
9 Young’s statements that it would seek to compel arbitration after a transfer and that it  
10 did not waive its right to do so by seeking a transfer. Ernst & Young knew that the  
11 plaintiffs were likely to later oppose arbitration and so argued that California would be a  
12 better forum—should the claims remain in court. In ordering the transfer, Judge Wood  
13 recognized that, in the event a motion to compel arbitration was later denied, California  
14 was nonetheless a better forum than New York. Dkt. 36.

15 As a last gasp, the plaintiffs—both of whom live in California and worked for  
16 Ernst & Young here—argue that seeking a transfer was “forum shopping,” and thus  
17 inconsistent with the right to arbitrate, without citing any authority on point. Opp. 16.  
18 The only cases the plaintiffs cite (the vast majority of which are outside the Ninth  
19 Circuit) involved instances in which a plaintiff filed a lawsuit without mentioning the  
20 parties’ arbitration agreement; a defendant removed the action to federal court before  
21 asserting its arbitration defense; or a defendant moved to dismiss the action on other  
22 grounds before asserting its right to compel arbitration. Opp. 11 (citing cases). None of  
23 these facts are present here. The sole Ninth Circuit case they cite, *Hill v. Blind*  
24 *Industries and Services of Maryland*, 179 F.3d 754 (9th Cir. 1999), is inapposite, as it  
25 relates to a defendant’s waiver of Eleventh Amendment immunity (a defense waived  
26 unless timely asserted) by waiting until the first day of trial to assert it.

27 Ernst & Young’s motion to transfer was neither a conscious choice of litigation, as  
28 opposed to arbitration, nor inconsistent with its right to arbitrate.



b. Ernst & Young Did Not Act Inconsistently With Its Right To Arbitrate By Actions It Took In *Ho*.

The plaintiffs contend that Ernst & Young acted inconsistently with its right to compel *Morris and McDaniel* to arbitrate their claims by not moving to compel Richards and Fernandez to arbitrate in *Ho* until after *Concepcion* rendered those agreements to arbitrate enforceable—a decision this Court determined was a waiver of Ernst & Young’s right to arbitrate, a ruling on appeal to the Ninth Circuit. The plaintiffs argue that a waiver as to a named plaintiff constitutes a waiver as to all putative class members. Opp. 14. These meritless contentions do not satisfy their heavy burden.

It is well-settled that a defendant “cannot move to compel arbitration against putative class members prior to certification of a class.” *Laguna v. Coverall North America, Inc.*, 2011 WL 3176469, at \*8 (S.D. Cal. July 26, 2011). Putative class members are “not parties” and, thus, “their claims are not at issue.” *Mora v. Harley-Davidson Credit Corp.*, 2012 WL 1189769, at \*15 (E.D. Cal. Apr. 9, 2012); *see also Smith v. Bayer Corp.*, 131 S. Ct. 2368, 2379 (2011) (recognizing putative class members are not parties to litigation, especially prior to a decision on certification). A defendant “does not have a right to compel arbitration against [putative] class members prior to class certification.” *Mora*, 2012 WL 1189769, at \*15. Thus, a defendant does not act inconsistently with its right to arbitrate by not moving to compel arbitration against putative class members. *E.g., id.; In re TFT-LCD (Flat Panel) Antitrust Litig.*, 2011 WL 1753784, at \*4 (N.D. Cal. May 9, 2011); *Laguna*, 2011 WL 3176469, at \*8.

Ernst & Young therefore cannot have acted inconsistently with its right to compel the arbitration of *Morris’s and McDaniel’s* claims by any actions taken in *Ho* because Morris and McDaniel were merely putative class members and Ernst & Young did not have any obligation, let alone the ability, to move to compel them to arbitrate.

Nor does the waiver ruling in *Ho*—currently on appeal to the Ninth Circuit—“amount[] to waiver of arbitration as to all class members.” Opp. 14. This action is not an “extension” of *Ho*, as the plaintiffs’ incorrectly contend, *id.* Morris and McDaniel



were only putative class members in *Ho* and thus not “part[ies]”—neither before nor after certification was denied. *Bayer Corp.*, 131 S. Ct. at 2379. This is a separate action. It is elementary that a ruling in one action cannot be binding in a separate action without, among other things, the party relying on that ruling demonstrating that the issue in the subsequent action is “*identical* to an issue litigated in a previous action.” *Kamilche Co. v. United States*, 53 F.3d 1059, 1062 (9th Cir. 1995) as amended 75 F.3d 1391 (1996) (emphasis added). Such a showing is impossible here because the waiver ruling in *Ho*, as this Court acknowledged, turned on facts that were unique to the parties asserting a waiver in that case. Petersen Decl. ¶ 7, Exh. E (finding *Ho* and Fernandez proved *they* were prejudiced).

Moreover, any decision Ernst & Young has made regarding the enforcement of other agreements to arbitrate does not impact its rights under Morris’s and McDaniel’s agreements. Any rule that would hold a company’s decision regarding arbitration in one case against it in another case would lead to the absurd result whereby a corporate entity could forever waive its right to arbitrate. Such a rule, besides being harsh and unprecedented, would simply be unworkable. *Cf. Mitroff v. United Servs. Auto Assn.*, 72 Cal. App. 4th 1230, 1243 (1999) (evidence of another litigation against corporate defendant inadmissible because it would require “a detailed inquiry into the facts and contentions of the parties in each of the other cases”).

c. Ernst & Young Did Not Act Inconsistently With Its Right To Arbitrate Morris’s Claims By Not Initiating Some Action Against Morris When He Submitted A Declaration In *Ho*.

Morris argues without any support that Ernst & Young had some obligation to take some action against him—such as initiate mediation, the first phase of the Common Ground Program (the “Program”)—once he testified (in a declaration and deposition) in support of class certification in *Ho*.<sup>2</sup> Opp. 15. There is no such requirement.

The parties’ agreement provides that *the party initiating a dispute* must follow the steps outlined in the Program, beginning with mediation. Ernst & Young did not bring

<sup>2</sup> McDaniel does not make this argument, as she submitted no declaration in *Ho*.

any claims against Morris, and thus never had an obligation to invoke mediation. Once Morris filed his own lawsuit ignoring *his* obligation to first comply with the terms of the Program, Ernst & Young had the option “to proceed directly to Phase II [arbitration] or to seek an order requiring the party who filed the lawsuit to satisfy the requirements of the Program.” Dkt. 42, Hodapp Decl., Exh. C, ¶ IV.B. Ernst & Young chose to proceed directly to arbitration, in full compliance with the terms of the Program and, thus, its right to arbitrate under that agreement.

Moreover, Morris, in his declaration, expressly stated that he would *consider* bringing a lawsuit against Ernst & Young “if” a class were not certified. Petersen Decl. ¶ 3, Exh. B, ¶ 1. Later, at his deposition, Morris stated that he did not intend to bring a lawsuit against Ernst & Young, even if certification were denied. *Id.*, ¶ 4, Exh. C (Morris Depo. Tr., 23:13-23). Whatever his plans, Morris himself recognized that, until he filed suit in New York, he had not initiated any claim against Ernst & Young. And there was no guarantee he would ever do so. Indeed, the plaintiffs in *Ho* produced declarations from 13 other putative class members, none of whom ever filed a claim against Ernst & Young, in arbitration or in court. Petersen Decl. ¶ 4. Ernst & Young did not act inconsistently with its right to arbitrate by waiting for Morris to file a claim.<sup>3</sup>

Accordingly, at no time, did Ernst & Young act inconsistently with its right to arbitrate Morris’s and McDaniel’s claims.

## 2. The Plaintiffs Cannot Establish Prejudice.

There can be no waiver of a right to compel arbitration unless the party arguing waiver proves that it was prejudiced. *Shinto Shipping*, 572 F.2d at 1330; *Lake Commc’ns., Inc. v. ICC Corp.*, 738 F.2d 1473, 1477 (9th Cir. 1984) (“More is required than action inconsistent with an arbitration provision; prejudice to the party opposing arbitration must also be shown.”), overruled on other grounds by *Mitsubishi Motors Corp. v. Soler Chrysler-Plymouth, Inc.*, 473 U.S. 614, 632-35 (1985); *see also Rush v.*

<sup>3</sup> Morris’s 2008 declaration did not make “it absolutely clear” that he had a dispute with Ernst & Young (Morris Decl. In Support Of Opp., ¶ 4)—far from it. It merely described his job duties to support the motion in for class certification. Petersen Decl. ¶ 3, Exh. B at ¶¶ 2-6.

1 *Oppenheimer & Co.*, 779 F.2d 885, 887 (2d Cir. 1985) (“Given th[e] dominant federal  
2 policy favoring arbitration, waiver of the right to compel arbitration due to participation  
3 in litigation may be found only when prejudice to the other party is demonstrated.”).

4 Costs and expenses incurred in litigating claims are insufficient to establish  
5 prejudice. *Fisher*, 791 F.2d at 697 (no prejudice despite “time, money, and effort”  
6 responding to pretrial motions, preparing for trial, and conducting “extensive discovery”  
7 during three and a half years of litigation); *see also Park Place Assocs.* 563 F.3d at 921  
8 (no prejudice despite “extreme burdens of discovery, which were disproportionately  
9 imposed on [the plaintiff]”). When a plaintiff is a party to a mandatory arbitration  
10 agreement but nonetheless pursues arbitrable claims in court, any such “wound[s]” are  
11 “self-inflicted. *Fisher*, 791 F.2d at 698. “Any extra expense incurred as a result of the  
12 [plaintiff’s] deliberate choice of an improper forum, in contravention of [the] contract,  
13 cannot be charged to [the defendant].” *Id.*; *see also Britton v. Co-op Banking Group*,  
14 916 F.2d 1405, 1413 (9th Cir. 1990) (holding plaintiff’s costs in litigating for two years,  
15 instead of pursuing arbitration, “should not count” in determination of prejudice).

16 Here, given the very early stage of this action, the plaintiffs cannot demonstrate  
17 any prejudice should they now be compelled to arbitrate. Ernst & Young has not served  
18 any discovery or made any motions as to the merits of the plaintiffs’ claims. And, to the  
19 extent the plaintiffs have incurred costs during their limited time litigating in court—  
20 since early 2012 (far less than the three and half years of “extensive” discovery and  
21 motion practice that the Ninth Circuit held did *not* suffice to prove prejudice in *Fisher*,  
22 791 F.2d at 697)—such costs were “self-inflicted,” *id.* at 698. The plaintiffs chose to  
23 pursue their claims in litigation, rather than in arbitration as mandated by their  
24 agreements, and, thus, litigated at their peril. Any expense in opposing the motion to  
25 transfer also fails to prove prejudice because Ernst & Young had every right to seek a  
26 transfer before moving to compel arbitration.

27 The discovery and motion practice that the plaintiffs rely on to argue prejudice,  
28 Opp. 11-12, did not occur in this action. It was addressed to the plaintiffs in *Ho—not*

1 *Morris or McDaniel*. Even if such actions could establish prejudice (which they do not,  
2 *Fisher*, 791 F.2d at 696-98; *Park Place Assocs.*, 563 F.3d at 921), they do not here.<sup>4</sup>

3 Because Ernst & Young did not act inconsistently with its right to arbitrate  
4 (neither in seeking a transfer to this Court nor in actions taken in *Ho*) and also because  
5 the plaintiffs have not proffered any evidence of prejudice, the plaintiffs have not  
6 proved that Ernst & Young waived its right to arbitrate.

7 **B. Arbitration Is Not Prohibitively Expensive, And, Thus, Could Not Prevent**  
8 **Morris And McDaniel From Pursuing Their Claims.**

9 The plaintiffs seek to avoid their agreements to arbitrate by arguing that the cost  
10 of proceeding in individual arbitration is “so high that ‘individual arbitration would not  
11 allow the participants to ‘effectively vindicate [their] statutory rights.’” Opp. 3 (quoting  
12 *Sutherland v. Ernst & Young, LLP*, 768 F. Supp. 2d 547, 549 (S.D.N.Y. 2011)). This  
13 defense to arbitration necessarily fails, however, because—as made plain by Ernst &  
14 Young’s express stipulations, which the plaintiffs ignore—there will be no costs unique  
15 to arbitration whatsoever, let alone costs that could render arbitration prohibitively  
16 expensive. And, the plaintiffs’ argument that “the claims of the Plaintiffs are far too  
17 small to justify the cost and risk of individual arbitration,” Opp. 19, is based solely on  
18 Second Circuit precedent and has been “soundly rejected” by the Ninth Circuit as  
19 inconsistent with Supreme Court authority.

20 1. Arbitration Is Not Prohibitively Expensive Because Ernst & Young Has  
21 Agreed To Pay All Arbitration Costs And The Plaintiffs Are Entitled To  
22 Recover Their Attorney’s Fees And Costs (Including Their Estimated  
23 Expert Fees).

24 The plaintiffs’ “vindication of rights” or “prohibitive costs” defense, as they  
25 acknowledge (Opp. 17, 22), stems from the Supreme Court’s decision in *Green Tree*  
26 *Financial Corp. v. Randolph*, 531 U.S. 79 (2000).

27 <sup>4</sup> There is no merit to the plaintiffs’ contention that Ernst & Young could have learned something in  
28 *Ho* that it could not have learned in the arbitration of Morris’s and McDaniel’s claims. Opp. 15-16.  
The arbitration agreements permit depositions of the plaintiffs and fact witnesses; written and expert  
discovery; and dispositive motions. Dkt. 42, Hodapp Decl., Ex. C, ¶ IV.L. Nor does the fact that  
arbitration will be confidential (Opp. 5) make any difference, as much of the discovery produced in the  
*Ho* litigation was subject to a protective order and thus similarly restricted.

1 Although *Green Tree* acknowledged that a legitimate reason to deny arbitration  
 2 may exist if a party would “be saddled with prohibitive [arbitration] costs,” 531 U.S. at  
 3 90-92 (even though it ultimately decided that the risk of such costs in that case was “too  
 4 speculative to justify the invalidation of the arbitration agreement”), the Supreme Court  
 5 made clear that “[the] party seek[ing] to invalidate an arbitration agreement on the  
 6 ground that arbitration would be prohibitively expensive . . . bears the burden of  
 7 showing the likelihood of incurring [prohibitive] costs,” *id.* at 92.

8 The party opposing arbitration thus “must provide some *individualized evidence*  
 9 that it likely will face prohibitive costs in the arbitration at issue *and* that it is financially  
 10 incapable of meeting those costs.” *Livingston v. Assocs. Fin., Inc.*, 339 F.3d 553, 557  
 11 (7th Cir. 2003) (emphasis added); *see also Bradford v. Rockwell Semiconductor Sys.,*  
 12 *Inc.*, 238 F.3d 549, 557 (4th Cir. 2001) (recognizing *Green Tree* requires a “showing of  
 13 individualized prohibitive expense”).

14 d. Because McDaniel Has Offered No Evidence Of “Prohibitive”  
 15 Costs, Her Defense Fails For This Reason Alone.

16 McDaniel has made not met her burden under *Green Tree*. Although her attorney  
 17 submitted his estimate as to the costs required to pursue her claims (which are the same  
 18 costs he estimates are needed for Morris’s claims), McDaniel has not submitted any  
 19 evidence demonstrating that such costs are “prohibitive” or that she “is financially  
 20 incapable of meeting those costs.” *Livingston*, 339 F.3d at 557. Without such evidence,  
 21 her argument for invalidating her arbitration agreement necessarily fails. *See, e.g., id.*  
 22 (reversing denial of motion to compel arbitration where plaintiffs offered only  
 23 “unsubstantiated and vague assertion[s]” as to arbitration costs and no evidence of their  
 24 inability to pay); *Bradford*, 238 F.3d at 558 (holding arbitration agreement enforceable  
 25 where plaintiff “failed to demonstrate any inability to pay the arbitration fees and costs,  
 26 much less prohibitive financial hardship, to support his assertion that the fee-splitting  
 27 provision deterred him from arbitrating his statutory claims”). McDaniel thus cannot  
 28 avoid her agreement to arbitrate.



e. Neither Plaintiff Has Shown That The Cost Of Arbitration Would Be “Prohibitive.”

The plaintiffs cannot satisfy their burden under *Green Tree* because the parties’ agreements to arbitrate and Ernst & Young’s stipulations regarding costs preclude any possibility that the arbitration will be prohibitively expensive.

In *Green Tree*, the Supreme Court was concerned regarding whether an agreement imposed costs *unique to arbitration* that would effectively preclude access to that forum. *Green Tree*, 531 U.S. at 522; *see also Bradford*, 238 F.3d at 556 (*Green Tree* inquiry “evaluates whether the arbitral forum in a particular case is an adequate and accessible substitute to litigation” and examines “the expected cost differential between arbitration and litigation in court, and whether that cost differential is so substantial as to deter the bringing of claims”); *Kaltwasser v. AT&T Mobility LLC*, 812 F. Supp. 2d 1042, 1049-50 (N.D. Cal. 2011) (*Green Tree* inquiry “confined to circumstances in which a plaintiff argues that costs specific to the arbitration process, such as filing fees and arbitrator’s fees, prevent her from vindicating her claims”); *Hendricks v. AT&T Mobility, LLC*, 823 F. Supp. 2d 1015, 1021-22 (N.D. Cal. 2011) (same).

A defendant’s agreement to pay all costs of arbitration “forecloses the possibility that [the plaintiff] could endure any prohibitive costs in the arbitration process.” *Livingston*, 339 F.3d at 557 (holding plaintiff could not satisfy *Green Tree* showing where defendant had agreed to pay all costs of arbitration); *see also Carter v. Countrywide Credit Indus., Inc.*, 362 F.3d 294, 300 (5th Cir. 2004) (holding *Green Tree* argument “mooted by [defendant’s] representation to the district court that it would pay all arbitration costs”); *Large v. Conseco Fin. Servicing Corp.*, 292 F.3d 49, 56-57 (1st Cir. 2002) (holding “no such [*Green Tree*] showing is possible because [defendant] has agreed to cover the costs of arbitration, thus “moot[ing] the issue of arbitration costs”).

Although the plaintiffs argue at length their concern that they “may have to share the expenses of the arbitration” because the agreement “does not provide for mandatory

1 fee shifting,” Opp. 8-9, 21-22, they ignore the fact that Ernst & Young expressly  
 2 stipulated to the fee-shifting that the plaintiffs seek in its motion to compel arbitration:

3 Although the Program clearly provides for the same award of fees and  
 4 costs as is available in court, to remove any conceivable doubt, Ernst &  
 5 Young hereby stipulates that plaintiffs are entitled to recover in arbitration  
 6 any fees and costs that they could recover in court if they prevail on their  
 individual claims. Ernst & Young further stipulates that it will bear all  
 administrative costs and arbitrator fees.

7 Dkt. 42 (Motion (“Mot.”)) 2.

8 The plaintiffs have asserted claims for allegedly unpaid overtime wages under the  
 9 FLSA and California law, both of which provide for the recovery of attorney’s fees and  
 10 costs as a matter of right for a prevailing plaintiff. 29 U.S.C. § 216(b); Cal. Lab. Code  
 11 § 1194; *Alyeska Pipeline Serv. Co. v. Wilderness Society*, 421 U.S. 240, 261 n.34 (1975)  
 12 (attorney’s fees “mandatory” under the FLSA); *Harrington v. Payroll Entm’t Svcs., Inc.*,  
 13 160 Cal. App. 4th 589, 594 (2008) (recovery of attorney’s fees and costs “a matter of  
 14 right” for prevailing plaintiff). Thus, there is no risk that fees will not be shifted should  
 15 the plaintiffs prevail, as they incorrectly contend, Opp. 8-10. To the extent there was  
 16 any ambiguity in the agreement (which there was not), Ernst & Young has now made  
 17 this crystal clear. The plaintiffs can recover fees and costs in arbitration just as they  
 18 would be able to do in court.

19 The plaintiffs’ contention that there is a “significant risk that all costs and fees  
 20 will not be shifted” is entirely unfounded. Opp. 21-22. *First*, any issue as to whether  
 21 mediation fees would be shifted (*id.* at 21), is irrelevant because mediation fees are not  
 22 at issue here, only arbitration. *Second*, as to the recovery of expert fees (*id.*), Ernst &  
 23 Young, to remove any doubt as to whether these costs would be recoverable, stipulates  
 24 that, should the plaintiffs prevail, they may recover any expert fees reasonably necessary  
 25 to prosecute their individual claims, up to the \$33,500 estimated by the proposed  
 26 expert.<sup>5</sup> *Third*, there is no support for the plaintiffs’ contention that fee-shifting would

27 <sup>5</sup> In support of their argument, the plaintiffs submit the expert declaration from *Sutherland*,  
 28 claiming the same cost for putting together the same report. The plaintiffs have also given no reason  
 why they need such testimony to prove their individual claims—all of which must be determined by



1 be left up to the discretion of the arbitrator. *Id.* The arbitrator is obligated to follow the  
 2 law on the recovery of attorney's fees and costs, Dkt. 42, Hodapp Decl., Ex. C ¶ IV.P  
 3 (providing for reimbursement of fees "in accordance with applicable law"); Mot. 2  
 4 (stipulating that the plaintiffs are entitled to fees and costs they "could recover in  
 5 court"), and, as discussed above, both the FLSA and California law mandate the  
 6 recovery of attorney's fees and costs for prevailing plaintiffs.

7 The plaintiffs thus cannot satisfy their burden under *Green Tree* because the  
 8 parties' agreement to arbitrate and Ernst & Young's stipulations preclude any possibility  
 9 that arbitration will be prohibitively expensive.

10 2. The Ninth Circuit Has "Soundly Rejected" The Second Circuit's  
 11 Approach In *American Express*—Currently On Review In The Supreme  
 12 Court—That The Plaintiffs Urge This Court To Follow.

13 The plaintiffs contend that (regardless of fee-shifting) arbitration would  
 14 nonetheless be prohibitively expensive because the size of their claims (which they  
 15 allege to be \$17,642.97 for Morris and \$28,805.19 for McDaniel, Opp. 5) "are far too  
 16 small to justify the cost and risk of individual arbitration." *Id.* at 19. This argument—  
 17 that pursuing claims as an individual, rather than as part of a class, is prohibitively  
 18 expensive because the potential cost of proving the claim may exceed individual  
 19 damages—is based solely on Second Circuit authority (currently being reviewed by the  
 20 Supreme Court) and has been squarely rejected by the Ninth Circuit.

21 The plaintiffs urge this Court to follow the district court's decision in *Sutherland*,  
 22 Opp. 18-19, a decision in which the district court was bound to follow Second Circuit  
 23 precedent—precedent that is now on review to the Supreme Court—and which itself has  
 24 been appealed. The district court in *Sutherland* refused to enforce the parties'

25 examining actual job characteristics and duties, not by expert analysis. *Campbell v.*  
 26 *PricewaterhouseCoopers, LLP*, 642 F.3d 820, 822 (9th Cir. 2011) (holding unlicensed accountants not  
 27 categorically ineligible for California overtime exemptions; eligibility determined by inquiry into job  
 28 duties); *Vinole v. Countrywide Home Loans, Inc.*, 571 F.3d 935, 947 (9th Cir. 2009) (affirming refusal  
 to allow expert testimony to prove FLSA and state law exemption claims, as it was "not certain" that it  
 "would actually assist the court" since plaintiffs' claims "require a fact-intensive, individual analysis of  
 each employee's exempt status").

1 *Express*, reasoning that Sutherland’s claimed damages (\$1,867.02) were too small to  
 2 justify an outlay of expenses that might not be fully recoverable should she prevail.<sup>6</sup>  
 3 The plaintiffs ignore, however, another decision in a related case—*Mansberger v. Ernst*  
 4 *& Young*—that enforced the plaintiff’s agreement to arbitrate and rejected his argument  
 5 that “the relatively high cost of bringing such actions compared to the relatively small  
 6 recoveries.” Petersen Decl., ¶ 6, Exh. D (7/1/11 order at 5).

7 In *American Express*, the Second Circuit invalidated an arbitration agreement  
 8 with a class waiver provision because the plaintiffs demonstrated that they could not  
 9 bring their federal statutory claims without a class proceeding. The Second Circuit  
 10 concluded that the class waiver would prevent plaintiffs from pursuing their federal  
 11 statutory claims because “the record evidence before [the court] established, as a matter  
 12 of law, that the cost . . . would be prohibitive.” *Amex III*, 667 F.3d at 212. Because  
 13 expert evidence established that the prosecution of the individual Sherman Act claims  
 14 (for which they sought a median recovery of \$1,751 each) would require an economic  
 15 antitrust study that would cost “at least several hundred thousand dollars” and could  
 16 “exceed \$1 million”—expenses that would be largely unrecoverable if the plaintiffs  
 17 prevailed—the “only economically feasible means” for the plaintiffs to enforce their  
 18 rights was through a class action. *Id.* at 218 (emphasis added); *Amex I*, 554 F.3d at 316.

19 The Ninth Circuit has neither “approved” nor “applied” the Second Circuit’s  
 20 analysis in *American Express* or *Sutherland*, as the plaintiffs incorrectly contend.<sup>7</sup> Opp.  
 21 3, 17. To the contrary, the Ninth Circuit has expressly held that the argument that “the  
 22 claims at issue in this case cannot be vindicated effectively because they are worth much  
 23 less than the cost of litigating them” (the same argument the plaintiffs make here, Opp.  
 24 18-19) cannot invalidate an agreement to arbitrate because *Concepcion* “rejected that  
 25

26 <sup>6</sup> *In re Am. Express Merchants’ Litig.*, 554 F.3d 300 (2d Cir. 2009) (“*Amex I*”), *aff’d after remand*,  
 27 634 F.3d 187 (2d Cir. 2011), *aff’d*, 667 F.3d 187 (2d Cir. 2012) (“*Amex III*”), *cert. granted*, 133 S. Ct.  
 594 (2012) (collectively, “*American Express*”).

28 <sup>7</sup> The plaintiffs’ assertion that the conclusion of the district court in *Sutherland*, applying Second  
 Circuit law, could be “collateral estoppel” (Opp. 10), is thus specious.

premise.” *Coneff v. AT&T Corp.*, 673 F.3d 1155, 1159 (9th Cir. 2012); *see also Jasso v. Money Mart Exp., Inc.*, 879 F. Supp. 2d 1038, \*6-7 (N.D. Cal. 2012) (“[T]o the extent that [*American Express*’s] holding rested on the principle that a class waiver should be unenforceable where the amounts at issue in the claims and the expense of prosecuting the claims would effectively preclude vindication of statutory rights, that argument has been soundly rejected by the Ninth Circuit. . . .”).

In any event, because there can be no dispute here that the plaintiffs have the potential to be fully compensated for their costs of bringing suit, their claims are unlike those in *American Express*—and more like numerous cases that have enforced class action waivers in arbitration agreements where attorney’s fees and costs are recoverable. *E.g.*, *Coneff*, 673 F.3d at 1159 (rejecting argument that small-dollar claims could not be vindicated effectively without class treatment where arbitration agreement had “a number of fee-shifting and otherwise pro-consumer provisions”); *Garcia v. Dell, Inc.*, 2012 WL 5928132, at \*5 (S.D. Cal. Nov. 13, 2012) (enforcing arbitration agreement with class waiver and rejecting contention that cost of litigating claim—nearly \$30,000, when plaintiff sought only \$5,000 damages—made individual arbitration prohibitively expensive because “whether the Plaintiff has proper economic incentive alone cannot undermine the FAA and is not reason enough to deem the arbitration agreement unenforceable”); *see also Cruz v. Cingular Wireless*, 648 F.3d 1205, 1215 (11th Cir. 2011) (rejecting prohibitive-costs defense where arbitration agreement contained provisions that “essentially guaranteed [plaintiffs] to be made whole” (quotations omitted)); *Snowden v. CheckPoint Check Cashing*, 290 F.3d 631, 638-39 (4th Cir. 2002) (rejecting argument that plaintiff could not maintain action for small individual damages without class proceeding as “unfounded” because statutory claims specifically provided for recovery of fees); *Pleasants v. Am. Express Co.*, 541 F.3d 853, 857-59 (8th Cir. 2008) (enforcing class waiver where amount in controversy was less than \$100 because provision for recovery of fees, costs, and statutory damages allowed for vindication of statutory rights); *Livingston*, 339 F.3d at 557 (enforcing arbitration agreement with class

1 waiver because plaintiffs could recover attorney's fees if they prevailed and defendant's  
 2 agreement to pay all arbitration fees "foreclose[d] the possibility that the [plaintiffs]  
 3 could endure any prohibitive costs in the arbitration process").

4 Indeed, because the recovery of reasonable attorney's fees and costs is mandatory  
 5 for a prevailing plaintiff, plaintiffs routinely file individual overtime claims for damages  
 6 comparable to (or even far less than) what Morris and McDaniel have asserted here.  
 7 *See, e.g., Eicher v. Advanced Bus. Integrators, Inc.*, 151 Cal. App. 4th 1363, 1382-83  
 8 (2007) (affirming overtime wage recovery of \$46,617); *Brewer v. Premier Golf*  
 9 *Properties*, 168 Cal. App. 4th 1243, 1246, 1257 (2008) (affirming single plaintiff's  
 10 award of approximately \$26,000); *Zhou v. Wang's Rest.*, 2007 WL 134441, at \*6-7 (N.D.  
 11 Cal. Jan. 16, 2007) (single plaintiff awarded approximately \$525 on FLSA claim); *see*  
 12 *also Gentry v. Superior Court*, 42 Cal. 4th 443, 462 (2007) (noting that "some 40  
 13 published cases over the last 70 years in California have involved individual employees  
 14 prosecuting overtime violations without the assistance of class litigation or arbitration").

15 In light of this overwhelming authority, the plaintiffs' submission of a declaration  
 16 from their attorney stating that he would not represent them on an individual basis and  
 17 that he did not know of another lawyer who would "under such circumstances," Dkt. 50,  
 18 Folkenflik Decl. ¶ 43, does not establish that no reasonable lawyer would do so.<sup>8</sup> By  
 19 authorizing the recovery of fees and costs, the FLSA and California law provide  
 20 plaintiffs "with effective access to the judicial process" and ensure that there are lawyers  
 21

22 <sup>8</sup> Ernst & Young objects to the portions of Folkenflik's declaration offering his own views "based  
 23 on his experience" about: (1) whether arbitration would be prohibitively expensive (¶ 27:12-13); (2)  
 24 whether arbitrators would shift attorney's fees or costs or expert witness fees (¶ 47:1-11); and (3)  
 25 whether another attorney would represent the plaintiffs in individual actions (¶ 43:5-8). Whether  
 26 arbitration would be "prohibitively expensive" is a legal conclusion that cannot be contained in a  
 27 supporting declaration. *Wicker v. Oregon ex rel. Bureau of Labor*, 543 F.3d 1168, 1177 (9th Cir. 2008)  
 28 (barring attorney declaration stating legal conclusion). Out-of-court statements about the "experience  
 of arbitrators and attorneys with whom" Folkenflik has discussed the matter and about whether another  
 attorney might represent the plaintiffs are inadmissible hearsay. F. R. Evid. 802. These statements also  
 constitute unsubstantiated speculation. *Wicker*, 543 F.3d at 1177-78 (barring attorney declaration  
 "contain[ing] improper speculation about the judge's understanding of the case"). The statements also  
 lack foundation because Fokenflik does not have personal knowledge of the experiences of other  
 attorneys or arbitrators. F. R. Evid. 602.

1 willing to represent plaintiffs in the vindication of their rights. *Jenkins v. First Am.*  
 2 *Cash Advance of Ga., LLC*, 400 F.3d 868, 878 (11th Cir. 2005) (quotations omitted).

3 Because the plaintiffs have failed to identify any costs—let alone *prohibitive*  
 4 costs—that might prevent them from prosecuting their individual claims in arbitration,  
 5 this defense to enforcement of their agreements to arbitrate necessarily fails.

6 **C. In The Alternative, The “Prohibitive Costs” Defense Applies Only To**  
 7 **Plaintiffs’ Federal Law Claims, Not Their State Law Claims.**

8 Even if the plaintiffs could show that pursuing their FLSA claims in individual  
 9 arbitration would be cost-prohibitive (which they cannot), that showing would not  
 10 preclude the arbitration of their California law claims.<sup>9</sup>

11 The plaintiffs do not dispute that all Supreme Court authority regarding the  
 12 vindication of rights doctrine pertains only to rights arising under federal law. Opp. 22.  
 13 As the Ninth Circuit in *Coneff* held, “*Mitsubishi, Gilmer, Green Tree* and similar  
 14 decisions are limited to federal statutory rights.” 673 F.3d at 1159 n.2. *Coneff* is  
 15 supported by a plain reading of *Green Tree* which refers expressly to arbitration costs  
 16 that “could preclude a litigant . . . from effectively vindicating her *federal* statutory  
 17 rights.” 531 U.S. at 90 (emphasis added). The Court also states that “the party seeking  
 18 to avoid arbitration bears the burden of establishing that *Congress* intended to preclude  
 19 arbitration of the statutory claims at issue.” *Id.* at 92 (emphasis added).

20 Other courts considering the arbitration of state law claims have also held a  
 21 vindication of statutory rights defense inapplicable. *E.g., Stutler v. T.K. Constructors*  
 22 *Inc.*, 448 F.3d 343, 346 (6th Cir. 2006) (holding plaintiffs asserting only state law claims  
 23 could rely only upon state law contract defenses in challenging the arbitration  
 24 agreement, not the federal common law vindication of rights defense); *see also Pro Tech*

25  
 26 <sup>9</sup> Morris’s FLSA claim is time-barred. As alleged in his complaint, Morris stopped working for  
 27 Ernst & Young in February 2007, roughly five years before he commenced this action. The FLSA  
 28 requires an action be commenced within three years of when the cause of action accrued. 29 U.S.C. §  
 255(a); Dkt. 1 ¶¶ 1, 12. Morris has implicitly conceded that his FLSA claims are time-barred by  
 adding McDaniel as a plaintiff only after being told that his FLSA claims were time-barred. Thus,  
 Morris has *only* state law claims, to which the vindication of rights doctrine does not apply.



1 *Indus., Inc. v. URS Corp.*, 377 F.3d 868, 873 (8th Cir. 2004) (holding *Green Tree*  
 2 inapplicable to state law claims because “[i]n *Green Tree*, the Supreme Court addressed  
 3 arbitration of federal statutory claims”); *Amex III*, 667 F.3d at 215 (describing  
 4 *Mitsubishi*’s rule as one “regarding the arbitrability of federal statutory claims”); *Brown*  
 5 *v. Wheat First Sec., Inc.*, 257 F.3d 821, 825-26 (D.C. Cir. 2001) (declining to apply  
 6 defense to state law claim); *Clemins v. GE Money Bank*, 2012 WL 5868659, at \*5 (E.D.  
 7 Wis. Nov. 20, 2012) (“The *Green Tree* reasoning does not appear to apply to state law  
 8 claims because state laws cannot limit the scope of the FAA.”).<sup>10</sup>

9 Plaintiffs argue that because the Ninth Circuit granted rehearing en banc in  
 10 *Kilgore v. KeyBank, NA*, 673 F.3d 947 (9th Cir. 2012), whether the vindication of rights  
 11 defense applies to state law claims is unsettled in the Ninth Circuit. Not so. It is true  
 12 that *Kilgore* acknowledged that the vindication of rights doctrine “applies only to  
 13 federal statutory claims,” *id.* at 961, but *Coneff* clearly holds that the defense was  
 14 applicable only to federal statutory rights, 673 F.3d at 1159 n.2, and *Coneff* remains the  
 15 law of this circuit. Moreover, *Kilgore* involved a different issue, specifically, whether in  
 16 light of *Concepcion* the FAA “preempts California’s state law rule prohibiting the  
 17 arbitration of claims for broad, public injunctive relief.” 673 F.3d at 951.

18 Finally, the plaintiffs argue that the vindication of rights defense should apply to  
 19 state law claims because the agreement is “unenforceable as to the State law claims as  
 20 against state law public policy.” Opp. 24-25 (citing *Brady v. Williams Capital Group,*  
 21 *L.P.*, 14 N.Y.3d 459 (2010) and *Gentry v. Superior Court*, 42 Cal. 4th 443 (2007)).

22 The FAA nonetheless requires enforcement of the agreement to arbitrate.  
 23 “Although § 2’s saving clause preserves generally applicable contract defenses, nothing  
 24 in it suggests an intent to preserve state-law rules that stand as an obstacle to the

25  
 26 <sup>10</sup> But see *Kristian v. Comcast Corp.*, 446 F.3d 25, 29 (1st Cir. 2006) (invalidating provisions of  
 27 arbitration agreement barring recovery of fees and costs and barring class arbitration “because they  
 28 prevent the vindication of statutory rights under state and federal law,” but without specifically  
 addressing whether prohibitive-costs defense is applicable to state statutory claims); *Booker v. Robert*  
*Half Int’l, Inc.*, 413 F.3d 77, 79-81 (D.C. Cir. 2005) (applying *Green Tree* to state statutory rights  
 without considering whether *Green Tree* limited to federal statutory rights).

1 accomplishment of the FAA's objectives." *Concepcion*, 131 S. Ct. at 1748. Because the  
 2 state public policy that the plaintiffs rely upon is not a "generally applicable contract  
 3 defense," it is preempted by the FAA.<sup>11</sup>

4 Therefore, even if the vindication of rights defense were applicable and satisfied  
 5 (which it is not), it would not preclude the arbitration of the plaintiffs' state law claims.

6 **D. The FLSA Does Not Render The Agreements To Arbitrate Unenforceable.**

7 The plaintiffs further challenge the enforcement of their arbitration agreements by  
 8 contending that the FLSA provides a "substantive right to [a] collective action" that  
 9 cannot be waived. Opp. 30. This public policy defense—one that has been  
 10 resoundingly rejected—finds no support in the FLSA.

11 As the Supreme Court recently reaffirmed, courts must "enforce agreements to  
 12 arbitrate according to their terms," "unless the FAA's mandate has been overridden by a  
 13 *contrary congressional command*." *CompuCredit*, 132 S. Ct. at 669 (quotations  
 14 omitted, emphasis added). The plaintiffs, as the parties seeking to avoid arbitration bear  
 15 the burden of demonstrating that Congress intended to preclude arbitration agreements  
 16 waiving class actions in the FLSA. *Id.* at 675 (Sotomayor, J., concurring) (reasoning  
 17 that since competing interpretations of federal statute were in "equipoise," proponents  
 18 of arbitration must "prevail," because opponents "bear the burden of showing that  
 19 Congress disallowed arbitration of their claims, and because [courts] resolve doubts in  
 20 favor of arbitration"). The plaintiffs fail to identify any such command in the FLSA.

21 Instead, the plaintiffs rely on a single New York district court case (which is  
 22 currently on appeal to the Second Circuit and which other New York district court  
 23 judges have declined to follow), while ignoring the fact that "all of the . . . courts of

24  
 25 <sup>11</sup> The plaintiffs argue that the *Brady* or *Gentry* rules "are applied on a case by case basis" and thus  
 26 do not conflict with *Concepcion* and are not preempted by the FAA. Opp. 25. They are wrong. In  
 27 *Concepcion*, the Supreme Court struck down California's *Discover Bank* rule, notwithstanding the fact  
 28 that it did "not hold that all class action waivers are necessarily unconscionable" and instead purported  
 to require a fact-specific analysis. *Discover Bank v. Super. Ct.*, 36 Cal. 4th 148, 162 (2005). The  
 Supreme Court concluded that *Discover Bank*, in spite of its apparent "case-by-case approach,"  
 effectively required "inevitable class arbitration" or no arbitration at all. *Concepcion*, 131 S. Ct. at  
 1750.



1 appeals that have considered this issue [have] concluded that arbitration agreements  
 2 containing class waivers are enforceable in FLSA cases.”<sup>12</sup> *Owen v. Bristol Care, Inc.*,  
 3 702 F.3d 1050, 2013 WL 57874, at \*4 (8th Cir. Jan. 7, 2013) (emphasis added); *see, e.g.*,  
 4 *Horenstein v. Mortgage Mkt., Inc.*, 9 F. App’x 618, 619 (9th Cir. 2001) (enforcing class  
 5 action waiver in FLSA case and recognizing that “[a]lthough plaintiffs who sign  
 6 arbitration agreements lack the procedural right to proceed as a class, they nonetheless  
 7 retain all substantive rights under the statute”); *Caley v. Gulfstream Aerospace Corp.*,  
 8 428 F.3d 1359, 1378 (11th Cir. 2005) (holding arbitration agreement’s prohibition of  
 9 “‘certain litigation devices,’” including class actions, “consistent with the goals of  
 10 ‘simplicity, informality, and expedition’” in arbitration (quoting *Gilmer v.*  
 11 *Interstate/Johnson Lane Corp.*, 500 U.S. 20, 31 (1991)); *Carter v. Countrywide Credit*  
 12 *Indus., Inc.*, 362 F.3d 294, 298 (5th Cir. 2004) (holding inability to proceed collectively  
 13 in arbitration does not deprive plaintiffs of substantive right under the FLSA); *Adkins v.*  
 14 *Labor Ready, Inc.*, 303 F.3d 496, 503 (4th Cir. 2002) (holding there is “no suggestion in  
 15 the text, legislative history, or purpose of the FLSA that Congress intended to confer a  
 16 nonwaivable right to a class action under that statute” and enforcing arbitration  
 17 agreement’s class waiver); *see also Lu v. AT&T Services, Inc.*, 2011 WL 2470268, at \*3  
 18 (N.D. Cal. June 21, 2011) (“Because the right to proceed on a collective basis [under  
 19 Section 216(b)] implicates an employee’s procedural, as opposed to substantive rights, a  
 20 collective action waiver contained in severance agreement is enforceable.”).

21 In *Owen*, the Eighth Circuit rejected the argument that the FLSA’s collective  
 22 action provision precludes class waivers, determining that “the FLSA contains no  
 23 ‘contrary congressional command’ as required to override the FAA.” 2013 WL 57874,  
 24 at \*2. The court considered both the FLSA’s text and its legislative history—including  
 25 “the history of national labor policy” that the plaintiffs urge this Court to consider, *Opp.*

26  
 27 <sup>12</sup> Compare *Raniere v. Citigroup Inc.*, 827 F. Supp. 2d 294 (S.D.N.Y. 2011), with *Torres v. United*  
 28 *Healthcare Svcs., Inc.*, 2013 WL 387922, at \*4 (E.D.N.Y. Feb. 1, 2013); *LaVoice v. UBS Fin. Svcs.,*  
*Inc.*, 2012 WL 124590 (S.D.N.Y. Jan. 13, 2012); *Reid v. Supershuttle Int’l Inc.*, 2010 WL 1049613  
 (E.D.N.Y. Mar. 22, 2010); and *Pomposi v. Gamestop, Inc.*, 2010 WL 147196 (D. Conn. Jan. 11, 2010).

30. The Eighth Circuit also recognized that its decision, as well as those of all of the courts of appeals that have considered this issue, is “consistent with more than two decades of pro-arbitration Supreme Court precedent.” *Owen*, 2013 WL 57874, at \*4.

The plaintiffs fail to demonstrate how the FLSA’s collective action provision “enshrines a substantive right to [a] collective action,” Opp. 30, rather than merely providing a procedural mechanism. It is well-settled that, insofar as there is a “right” under Section 16(b) of the FLSA to represent a class, it is a “procedural right” only. *Smith v. T-Mobile USA Inc.*, 570 F.3d 1119, 1122 (9th Cir. 2009); *see also Diaz-Ramos v. Hyundai Motor Co.*, 501 F.3d 12, 15 (1st Cir. 2007) (citing cases holding class action provisions are procedural mechanisms, not substantive rights). The Supreme Court has recognized that the ADEA’s collective action provision, which is based on the FLSA, *McKennon v. Nashville Banner Publ’g Co.*, 513 U.S. 352, 357 (1995), is merely a procedural device in the context of considering the enforcement of an agreement to arbitrate. *Gilmer*, 500 U.S. 20, 32 (1991). In *Gilmer*, the Supreme Court rejected the plaintiff’s argument that the “arbitration procedures [could not] adequately further the purposes of the ADEA because they do not provide for . . . class actions,” explaining that the agreement to arbitrate would be enforceable “even if the arbitration could not go forward as a class action or class relief could not be granted by the arbitrator.”<sup>13</sup> *Id.*

The plaintiffs thus cannot avoid their agreement to arbitrate on this ground.

#### **E. The NLRA Does Not Render The Agreements To Arbitrate Unenforceable.**

The plaintiffs also seek to avoid their arbitration agreements on policy grounds by contending that enforcing the agreement’s class waiver would violate the NLRA and/or

<sup>13</sup> The plaintiffs contend that this “interpretation of *Gilmer* has been rejected by the Second Circuit,” relying on dicta from *Amex I*, 554 F.3d at 314. Opp. 31 n.8. *American Express* stated *Gilmer* was inapplicable because the plaintiffs in *Amex I* “d[id] not proffer the argument rejected in *Gilmer*, namely that the class action waiver is unenforceable merely because the relevant statute allows class actions.” *Amex I*, 554 F.3d at 314. The plaintiffs here, by contrast, argue that the FLSA’s collective action provision confers a nonwaivable right. The Second Circuit’s decision is not controlling on an issue it expressly declined to address. In any event, the plaintiffs fail to address the numerous other appellate court decisions that have examined *Gilmer* and held that the inability to proceed collectively in arbitration does not deprive plaintiffs of a substantive right under the FLSA. *E.g.*, *Owen*, 2013 WL 57874, at \*4; *Carter*, 362 F.3d at 298; *Caley*, 428 F.3d at 1378.

1 the Norris-La Guardia Act. Opp. 32. The plaintiffs, however, fail to satisfy their heavy  
2 burden because they cannot point to any “contrary congressional command,” in either  
3 statute, to override the FAA’s mandate. *CompuCredit*, 132 S. Ct. at 669.

4 The plaintiffs rely nearly exclusively on *D.R. Horton*, a widely criticized National  
5 Labor Relations Board (“NLRB” or “Board”) opinion, in which the Board held that an  
6 arbitration agreement containing a class waiver violated the NLRA, reasoning that the  
7 agreement restricted the employees’ right under Section 7 of the NLRA “to engage in . .  
8 . concerted activities for the purpose of collective bargaining or other mutual aid or  
9 protection . . . .” and, thus, was an unfair labor practice under Section 8(a)(1) of the  
10 NLRA. *D.R. Horton*, 2012 WL 36274, at \*2 (2012) (citing 29 U.S.C. §§ 157,  
11 158(a)(1)). In so ruling, the Board rejected an argument that its ruling was incompatible  
12 with the FAA, characterizing its ruling as only a “limited” intrusion on the Supreme  
13 Court’s pro-arbitration policy. *Id.* at \*10-11, 15.

14 There is no merit to the plaintiffs’ assertion that this Court “is required to give  
15 substantial deference” to *D.R. Horton*. Opp. 3-4. It is entitled to *no* deference.

16 As an initial matter, *D.R. Horton* is currently on review to the Fifth Circuit. The  
17 employer has petitioned for review, and the NLRB has cross-petitioned for enforcement.  
18 *D.R. Horton, Inc. v. NLRB*, No. 12-60031 (5th Cir., filed Jan. 13, 2012). Unless the  
19 Fifth Circuit enforces *D.R. Horton*, it is not a binding order. *See NLRB v. Long Island*  
20 *Coll. Hosp.*, 20 F.3d 76, 82 (2d Cir. 1994) (NLRB orders “not self-executing”).

21 In addition, the Fifth Circuit is considering serious questions regarding whether  
22 *D.R. Horton* was even a valid decision by the Board. The NLRB must maintain a  
23 membership of at least three members to exercise its authority. *New Process Steel, L.P.*  
24 *v. NLRB*, 130 S. Ct. 2635, 2639-40 (2010). Although *D.R. Horton* was ostensibly  
25 decided while the Board had three members, the recess appointment of Member Craig  
26 Becker, one of the two members who decided *D.R. Horton*, is likely to be ruled  
27 constitutionally invalid. As the D.C. Circuit recently held, the Constitution’s Recess  
28 Appointments Clause requires the President to “make the recess appointment during the

1 same intersession recess when the vacancy for that office arose.” *Canning v. NLRB.*, --  
 2 F.3d --, 2013 WL 276024, at \*23 (D.C. Cir. Jan. 25, 2013) (citing Const., art. II, section  
 3 2, clause 3). When Becker was appointed on March 27, 2010, there had been three  
 4 empty seats on the Board since January 2008 (over two years earlier). Because  
 5 Becker’s appointment was not made during the recess in which the vacancy arose, it  
 6 was an invalid recess appointment and, thus, without a quorum at the time of the  
 7 decision, the Board could not have lawfully acted. *Id.* at \*1.

8 In any event, even assuming *D.R. Horton* were a valid exercise of Board  
 9 authority, federal courts nonetheless “owe no deference to its reasoning.” *Owen*, 2013  
 10 WL 57874, at \*3. “[C]ourts do not owe deference to an agency’s interpretation of a  
 11 statute it is not charged with administering or when an agency resolves a conflict  
 12 between its statute and another statute.” *Ass’n of Civilian Technicians, Silver Barons*  
 13 *Chapter v. Fed. Labor Relations Auth.*, 200 F.3d 590, 592 (9th Cir. 2000); *see also Cal.*  
 14 *Nat. Guard v. Fed. Labor Relations Auth.*, 697 F.2d 874, 879 (9th Cir. 1983) (affording  
 15 no deference to interpretation of statute agency not charged with administering and  
 16 disapproving of agency’s attempt to “conciliate” or “harmonize” two statutes because “it  
 17 would tend to render the existence of part of the [other federal statute] meaningless”).

18 The Board is entitled to no deference when it interprets statutes other than the  
 19 NLRA or when it attempts to accommodate or reconcile an interpretation of the NLRA  
 20 with another federal statute. *Hoffman Plastic Compounds, Inc. v. NLRB*, 535 U.S. 137,  
 21 147-52 (2002) (holding award for NLRA violation impermissibly undermined federal  
 22 immigration law); *Southern S.S. Co. v. NLRB*, 316 U.S. 31, 47 (1942) (setting aside  
 23 NLRB award and holding “the Board has not been commissioned to effectuate the  
 24 policies of the Labor Relations Act so single-mindedly that it may wholly ignore other  
 25 and equally important Congressional objectives”).

26 Indeed, *D.R. Horton* has been “widely criticized” as inconsistent with the pro-  
 27 arbitration policy embodied in the FAA and with *decades* of Supreme Court decisions  
 28 interpreting the FAA. *Carey v. 24 Hour Fitness USA, Inc.*, 2012 WL 4754726, at \*1-2

(S.D. Tex. Oct. 4, 2012). Nearly every court that has considered *D.R. Horton*—including the Eighth Circuit (the first federal appellate court to consider *D.R. Horton*) and the courts in this district—has declined to follow it. *E.g., Owen*, 2013 WL 57874, at \*3 (reversing district court decision that had relied on *D.R. Horton* to invalidate arbitration agreement’s class waiver and holding *D.R. Horton* “carrie[d] little persuasive authority”); *Morvant v. P.F. Chang’s China Bistro, Inc.*, 870 F. Supp. 2d 831, 845 (N.D. Cal. 2012) (analyzing *D.R. Horton* and concluding that “[b]ecause Congress did not expressly provide that it was overriding any provision in the FAA when it enacted the NLRA or the Norris-LaGuardia Act, the Court cannot read such a provision into either Act and must enforce the parties’ Arbitration Agreement according to its terms”); *Jasso v. Money Mart Exp., Inc.*, 2012 WL 1309171, at \*10 (N.D. Cal. Apr. 13, 2012) (enforcing agreement with class waiver in employment context, determining *D.R. Horton*’s “reasoning does not overcome the direct, controlling authority holding that arbitration agreements, including class action waivers contained therein, must be enforced according to their terms”).<sup>14</sup>

*D.R. Horton*’s decision that the NLRA could trump the well-established policies of the FAA, without any identification of a “contrary congressional command” in the NLRA or the Norris-LaGuardia Act, thus cannot satisfy the plaintiffs’ heavy burden. The plaintiffs’ agreements to arbitrate must be enforced according to their terms.

### III. CONCLUSION

For the foregoing reasons and the reasons set forth in its motion, Ernst & Young requests that the Court dismiss this action and order the plaintiffs’ claims to arbitration.

Dated: February 4, 2013

AKIN GUMP STRAUSS HAUSER & FELD LLP

By /s/ Gregory W. Knopp  
Gregory W. Knopp  
Attorneys for defendant Ernst & Young

<sup>14</sup> See also *Carey*, 2012 WL 4754726, at \*1-2; *Tenet HealthSystem Phila., Inc. v. Rooney*, 2012 WL 3550496 (E.D. Pa. Aug. 17, 2012); *Delock v. Securitas Security Servs. USA, Inc.*, 2012 WL 3150391, at \* 1-6 (E.D. Ark. Aug. 1, 2012); *Brown v. Trueblue, Inc.*, 2012 WL 1268644, at \*9 (M.D. Pa. Apr. 16, 2012); *LaVoice*, 2012 WL 124590, at \*6; *Torres*, 2013 WL 387922, at \*9; but see *Herrington v. Waterstone Mortg. Corp.*, 2012 WL 1242318 (W.D. Wis. Mar. 16, 2012).



PROOF OF SERVICE

STATE OF CALIFORNIA, COUNTY OF LOS ANGELES

I am employed in the County of Los Angeles, State of California. I am over the age of 18 and not a party to the within action; my business address is: 2029 Century Park East, Suite 2400, Los Angeles, California 90067. On February 4, 2013, I served the foregoing document(s) described as:

**DEFENDANT ERNST & YOUNG LLP'S AND ERNST & YOUNG U.S.,  
LLP'S REPLY IN SUPPORT OF THEIR MOTION TO DISMISS, OR IN THE  
ALTERNATIVE, STAY PROCEEDINGS AND COMPEL ARBITRATION**

on the interested party(ies) below, using the following means:

**All parties identified for Notice of Electronic Filing  
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referenced case caption and number**

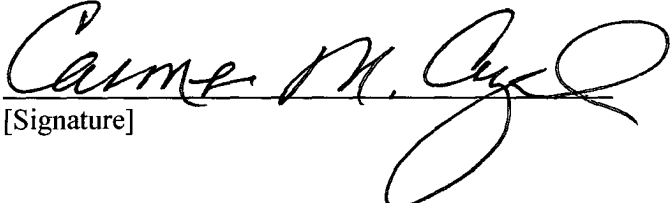
☒ BY ELECTRONIC MAIL OR ELECTRONIC TRANSMISSION. Based on a court order or an agreement of the parties to accept service by e-mail or electronic transmission, I caused the document(s) to be sent to the respective e-mail address(es) of the party(ies) as stated above. I did not receive, within a reasonable time after the transmission, any electronic message or other indication that the transmission was unsuccessful.

☒ (FEDERAL) I declare that I am employed in the office of a member of the bar of this court at whose direction the service was made.

Executed on February 4, 2013 at Los Angeles, California.

Carmen M. Ayala

[Print Name of Person Executing Proof]

  
[Signature]